


Chamlion Technology Website and Platform Privacy Policy

Date of Update: October [18], 2022

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Thank you for visiting the website of Nanjing Chamlion Laser Technology Co., Ltd. (hereinafter referred to as "Chamlion Technology", "we")!

Chamlion Technology is fully aware of the importance of personal information to you, and we will protect your personal information and privacy in accordance with applicable laws and regulations. We may collect and use information about you when you use our products and/or services. We hope to explain to you how we collect, use, store and protect this information when you use our products and/or services, and how we provide you with the means to access, update, delete and protect this information.


This Privacy Policy only applies to Chamlion Technology's web pages and platforms (including <http://www.chamlion.com> and its sub-pages for information introduction, as well as online contact through the "Contact Us" page and the main page icon  Submitted information). If you use the products or services of the website after jumping from the "Chamlion Cloud" page, and if you want to know how the relevant data is processed, please refer to the privacy policy of that website.

If you do not agree to the processing of your personal information as described in this Privacy Policy, please do not provide your information upon request and stop using this page. By continuing to use this page, you acknowledge our provisions regarding your personal information as described in this Privacy Policy.

1. Types of Personal Information We Use

This section explains the different types of personal information we will collect from you and how we collect that personal information. If you would like to learn more about specific data types and how we use this data, please see the section "How we use your personal information" below. The following summarizes the types of personal information we use:

Information you provide to us

When you submit an online message through the "Contact Us" page on our website, the online contact icon  on the main page, or contact us using the contact information specified in this Privacy Policy, you provide us with specific information related to your message.

Children

Children are not allowed to use this web page for any purpose unless a parent or guardian has provided consent. We refer to children as users under the age of 18.

We do not knowingly collect personal information from children for any purpose. If you believe that we have children's personal information without parental/guardian consent, or you are a parent or guardian of a user and wish to withdraw consent, please contact us at

info@chamlion3d.com and we will delete such information.

2. How we use your personal information

This section details the types of personal information we collect from you and why we collect it.

When you submit a message to us, in order to be able to contact you and deal with your questions, we will collect your information within the minimum scope in accordance with the law and will not use it for other services. The specific information is as follows:

Personal information	Usage
• Information you provide to us.	
• Online Message Form Information: Name Country Email Telephone Company Content (message details)	We use this information to understand the identity of the person who submitted the message and the content related to the message, and to contact the person who submitted the message.
• Online Contact Information: Name Country Email Telephone Company Content (message details)	We use this information to understand the identity of the person contacted online and the content associated with the online contact and to contact the person contacted online.

3. How we store and share your personal information

Your personal information is processed by our servers located in the People's Republic of China. Our web operations and technical teams are located in the People's Republic of China.

We will take strict security measures to protect your rights in strict accordance with laws and regulations and this Privacy Policy.

We use Alibaba Cloud Computing to provide information storage services for this service.

We only share your personal information as reasonably necessary. Such situations include:

The companies within our group process your personal information in response to your message. All relevant group companies may only use your personal information in accordance with this Privacy Policy.

Regulators, judicial and law enforcement agencies, and other third parties for safety, security or compliance with the law. There are circumstances in which we are required by law to disclose your information to authorities, such as to comply with legal obligations or procedures, to enforce our terms, to deal with security or fraud-related matters, or to protect our users. We may make these disclosures with or without your consent in order to comply with the terms of valid legal process, such as a subpoena, court order or search warrant. Generally, the terms of legal process prohibit us from notifying you of any such disclosure. If the government entity fails to provide the required subpoena, court order or search warrant, we may seek your consent to disclose information as requested by the government entity. We may also disclose your

information for the following purposes:

Enforce our terms and conditions and other agreements, including investigating any possible breaches of these documents;

Detect, prevent or otherwise resolve security, fraud or technical issues; or

To protect the rights, property or safety of us, our users, third parties or the public (exchange information with other companies and institutions for the purpose of preventing fraud and reducing credit risk) as required or permitted by law.

Third parties who acquire us or our business in whole or in part. We may also disclose your personal information to third parties if any of the following occurs: (a) we sell, transfer, merge, integrate or reorganize any part of our business, or merge with, acquire any other business or enter into a joint venture with it, we may disclose your data to any new owner or other third party involved in a change in our business; or (b) we sell or transfer any of our assets, the information may be sold as part of such assets and may be transferred to any new owners or other third parties involved in such sales or transfers.

4. Security of Personal Information

Wherever your personal information is stored, we are committed to maintaining its privacy and integrity. Our Information Security and Access Policy restricts access to our systems and technology, and we protect data through the use of technical safeguards such as encryption.

Unfortunately, although we have implemented and maintain reasonable measures to protect your personal information, the transmission of information over the Internet is not completely secure. In the event of a security incident such as personal information leakage, we will activate an emergency plan to prevent the expansion of the security incident, and notify you in the form of push notifications, announcements, etc.

5. Data Retention

Unless required by law, we will not retain your data for longer than necessary to retain it. We will retain your information in the following ways:

Information you provide to us when you submit a message form or contact us using the details specified in this Privacy Policy: until your message is resolved, then delete that information within one hundred and eighty (180) days of resolution, unless you agree to keep this data and receive more information in the future.

If we are required to retain your information beyond the retention period specified above, for example to comply with applicable laws, we will store it separately from other types of personal information.

6. Your Rights

You have relevant statutory rights (to the extent permitted by applicable laws and regulations) regarding the personal information we hold about you. You can request access or correction of the data we process about you.

To exercise any of your rights, please contact us at info@chamlion3d.com.

Please note that any emails are sent only in response to comments you have submitted, and are service messages only.

7. Contact and Complaints

Questions, comments and requests regarding this Privacy Policy are welcome. We have set up a dedicated personal information protection team and person in charge of personal information protection. If you have any questions, complaints or suggestions about this privacy policy or matters related to personal information protection, you can report to the designated data for the purpose of complying with applicable privacy laws. Such feedback is provided by the Protection Officer (person in charge of personal information protection) who can be contacted at info@chamlion3d.com.

If you wish to file a complaint about the way we handle personal information, please first contact us at info@chamlion3d.com and we will endeavour to process your request as quickly as possible.

8. Changes

If there are any changes to this Privacy Policy, we will post the updated Privacy Policy here. Please visit this page periodically to check for any updates or changes to this Privacy Policy.